

January 12, 2008

Valued Partners,

In order to streamline our operations at the Bashas' Distribution Center we will be making some procedural changes. Effective February 22, 2009 we will no longer accept delivery appointments by phone; all appointments will be taken via email. This is a practice we have been using with several of our partners that has worked well. We have found it to be more efficient which in turn allows us to provide better service to those that we are dealing with regarding appointments.

The following are the appointment desks email addresses that will be used for our respective Warehouses:

Warehouses 204 and 205: [dryapptdesk@bashas.com](mailto:dryapptdesk@bashas.com)

Warehouses 201, 202, 203, and 206: [refrigapptdesk@bashas.com](mailto:refrigapptdesk@bashas.com)

All emails received during the course of our normal operating hours (Monday-Friday 6:00 am – 2:30 pm) will be answered the day they are received. Any received outside of these hours will be answered the following business day. If you have any questions or concerns regarding this change please contact Cash Eagan for warehouses 204 and 205 (480-940-2292); John Hansen for warehouses 201, 202, 203, and 206 (480-940-2212).

Thank you for your continued support.

Bashas' Distribution Center Management Team